## **IMPORTANT INFORMATION**

For the 2019 Winter Crisis Program you

## must make an appointment

To make your **appointment** call: **1-833-359-2803** 

- For the 2019 Winter Crisis Program you **must make an**
- appointment.
- You will be able to start making appointments on October 5, 2018.
- You can make your appointment **28 days in advance**.
- You must listen to the entire message and write down your confirmation number. Without your confirmation number your appointment will not be scheduled.
- You must bring your **confirmation number** with you to your appointment.
- You must bring all required documentation to your appointment. Without all required documentation your application will not be completed.
- Appointments will not be made by the receptionist or case managers. You must make your appointment by calling: 1-833-359-2803



